

# Homes for Ukraine

Information for guests

## Greetings!

We are very pleased to welcome you to Enfield. We want to make sure you have all the help and support you need.

Since Russia's invasion of your country, more than 200 residents in Enfield have offered up their homes to help and 143 Ukrainians have travelled to our borough.

The Council is responsible for ensuring your safety and wellbeing as guests accommodated in our borough.

We have approved your host family and worked with them to make sure your stay in Enfield is as comfortable as possible.

Soon after your arrival, your allocated support worker will visit you to discuss your needs and make sure you get all the help you are entitled to.

This leaflet provides information on financial help and health and employment services. It also sign-posts you to support agencies.

If you have any questions, email: [HomesforUkraine@enfield.gov.uk](mailto:HomesforUkraine@enfield.gov.uk) or call 020 3821 1769 to speak to a member of our team.





# Ukrainians in Enfield

## Local support for you

The first Ukrainian hub in north London is open – and it is based in Enfield!

The hub has been created by Ukrainian volunteers in partnership with Trinity Church which has kindly provided its premises. The hub is open every Saturday, 12-2 pm, at Trinity Church (Church St, Enfield, EN2 6AN).

Its mission is to support Ukrainians in North London who have fled their homes to escape Russia's war.

The main goals of the hub are:

- to build a local community by creating a place for regular meetings
- to provide information and other types of support to Ukrainian refugees (for example, by collecting and distributing items to those who are in need)
- to bring a sense of normality to people's new lives in a new place, especially for children, by organising special events.

If you are a Ukrainian refugee requiring help, please contact us:

Website: <https://sites.google.com/view/trinity-church-enfield-new/ukrainians-in-enfield>

Email: [ukr.enfield@gmail.com](mailto:ukr.enfield@gmail.com)

Facebook: <https://www.facebook.com/groups/3199095657074419>

M: 07584 417 484 Yevgeniya

M: 07767 592 902 Tamara

## National support for you

The government has published a guide for Ukrainians arriving in the UK. Visit: <https://www.gov.uk/government/collections/homes-for-ukraine-guidance-for-guests>

The British Red Cross helps people in crisis, whoever and whenever they are. It supports Ukrainians living in the UK. Visit: [www.redcross.org.uk/get-help/get-help-as-a-refugee/help-for-refugees-from-ukraine#Ukrainian](http://www.redcross.org.uk/get-help/get-help-as-a-refugee/help-for-refugees-from-ukraine#Ukrainian)

Barnardo's charity for vulnerable children is staffed by English, Ukrainian and Russian speakers who offer support to Ukrainian children and families. Call the free helpline on 0800 148 8586 or visit: <https://www.barnardos.org.uk/what-we-do/services/barnardos-ukrainian-support-helpline>

Reset UK is a charity dedicated to assisting refugees to settle in the UK. Visit: [resetuk.org](http://resetuk.org)

## Help with money

You will be able to make a claim for financial help from the state. State benefits may take time to set up, so each member of your family will be paid a £200 grant to help you cover any immediate costs that may arise.

You will be given vouchers which you can cash at your nearest Post Office visit [www.postoffice.co.uk/branch-finder](http://www.postoffice.co.uk/branch-finder) to locate yours. It will not be counted as part of any other benefit you may be able to claim and will not need to be repaid.

Universal Credit is a national benefit paid to people who are out of work.

Apply for universal credit at: [www.gov.uk/universal-credit/how-to-claim](http://www.gov.uk/universal-credit/how-to-claim)



## Finding a job

You have the right to work as soon as you arrive in the UK. You need to be aged 18 to work full-time.

For help with finding work, get in touch with your local Jobcentre Plus Office. You will be assigned a work coach who will advise you. To find your nearest job centre, enter your postcode on the Department for Work and Pensions website at [www.gov.uk/contact-jobcentre-plus](http://www.gov.uk/contact-jobcentre-plus)

To look for work visit: [www.gov.uk/find-a-job](http://www.gov.uk/find-a-job) to search for jobs and be connected with employers.

Employers must check that you are allowed to work in the UK before employing you. For information on how to prove your right to work status visit: [www.gov.uk/prove-right-to-work](http://www.gov.uk/prove-right-to-work)

## Your employment rights

In the UK, workers are entitled to certain employment rights, including the national Minimum Wage. For more information visit: [www.gov.uk/employment-status/worker](http://www.gov.uk/employment-status/worker) or contact your local Citizens Advice Bureau: [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

## Accessing Healthcare

The National Health Service (NHS) provides health services to people living in the UK. Most of these services are free. See [www.nhs.uk](http://www.nhs.uk) for full details.

Family doctors are called General Practitioners (GPs). A GP is the first doctor you will see when accessing healthcare. To receive medical treatment, you and your children must register with a GP as soon as possible, even if you are not ill.

A GP can offer medical advice, provide a diagnosis, and prescribe medicines. To find your nearest GP service and for more information please see [www.nhs.uk/nhs-services/gps/how-to-register-with-a-gp-surgery](http://www.nhs.uk/nhs-services/gps/how-to-register-with-a-gp-surgery)



## Medication

There is normally a small charge for prescriptions which you will be asked to pay when you collect your medication at a pharmacy. For more information visit: [www.nhs.uk/nhs-services/prescriptions-and-pharmacies](http://www.nhs.uk/nhs-services/prescriptions-and-pharmacies)

If you have a medical problem and are not sure what to do see [111.nhs.uk](http://111.nhs.uk) or call 111. If you see or are involved in an accident, or you have a medical or mental health emergency, call 999. Emergency treatment at Accident and Emergency Services at NHS hospitals is free for everyone.

## Schools and other Council services

If you have children of a school age (4-18), they can go to school or college for free in the UK. Each school year starts in September and ends in the following July.

To find out about school places and to make an application visit: [www.enfield.gov.uk/services/children-and-education/school-admissions-and-applications](http://www.enfield.gov.uk/services/children-and-education/school-admissions-and-applications)

If you join one of our libraries you can get one hour of free internet access per day.

Visit: [www.enfield.gov.uk](http://www.enfield.gov.uk) for information on all the services the Council provides plus information on events, leisure facilities and local attractions.





Ukraine Independence Day, 24 August 2022  
Enfield Council Civic Centre



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