

# Tottenham Hotspur Stadium – Event Day Controlled Parking Zone

## Questions and Answers

### When will the event-day controlled parking zone (CPZ) operate?

The CPZ will only operate between the hours 12 noon and 9pm on event days at the Stadium – you won't need a permit to park at any other time.

### When do the new parking restrictions start?

The first event when the new restrictions will operate has been confirmed for **Sunday 24<sup>th</sup> March 2019**, with a second taking place **on Saturday 30<sup>th</sup> March 2019**. The first match will take place at the Stadium on **Wednesday 3<sup>rd</sup> April**.

The date of future events will be clearly displayed in advance on the zone entry signs. Information and regular updates will also be posted on [Tottenham Hotspur's website](#).

### How do I apply for a residents' or visitors' permit?

The best option is to [apply online](#), selecting the **South Edmonton Event Day CPZ** from the list of permits.

### What if I can't or don't want to apply online?

Applying online is the quickest and most convenient way of obtaining your permit. However, if you don't have access to a computer you can visit the Crown Road Vehicle Park in person, but please remember to bring the necessary supporting documents:

Crown Road Vehicle Park  
Unit 2 Crown Road  
Enfield  
EN1 1TH

### What documents do I need to provide for a residents' permit?

**Proof of residence within the CPZ – one** of the following:

- Current rent book showing your name and address
- Your latest Council tax bill or a letter from the Council about your Council tax account
- A recent (within three months) utility bill (not a mobile phone bill) showing your name and address
- A letter from Department of Works and Pensions (DWP) about your pension, disability claims entitlement or any benefits you may claim

**Proof of vehicle ownership – one** of the following:

- The vehicle registration documents (V5C) showing your name and address in the CPZ
- The hire purchase or leasing agreement with your name and address within the CPZ on it
- For company cars, a recent letter from your employer written on company headed paper together with a copy of the vehicle registration document (V5C)

### How long will my permit last?

Permits will be issued for three-years from the date of application.

### Will you send a reminder to let me know when the permit is due to expire?

No, the expiry date will be shown on the permit and you will need to apply for a new permit after three years.

### **How many residents' permits can I have?**

Permits will be vehicle specific and one can be provided for each vehicle registered at your address in the zone, up to a maximum of three per person.

### **What should I do with my permit once I've got it?**

Your permit should be clearly displayed in your front windscreen so that all information is clearly visible from the outside of the vehicle.

### **What happens if I change my vehicle(s)?**

A new permit will be issued free of charge when a vehicle is changed either temporarily or permanently, as long as the existing permit is returned. Applications for changes must be made in writing, enclosing proof of new vehicle ownership.

### **What happens if my permit is lost or stolen?**

A new permit will be issued free of charge if you provide either a crime reference number from the Police or written confirmation of the loss from your insurer.

### **How long will it take to get my permit(s)?**

Once checked and approved, your permit will be sent out in the post. You should try and submit your application as soon as possible as it could take up to 10 days to process and send out your permit(s).

### **How do I apply for a carer's permit?**

A carer who keeps and uses a vehicle so that they can look after a disabled resident living within the event-day CPZ may be eligible for a carer permit.

Details of the care service provided by the applicant (specifically for a resident living in the CPZ) must be supplied by a medical practitioner, district nurse, health visitor or social worker. The originals or photocopies of these documents must be produced initially and on every renewal of a permit. These documents must be provided in person to the Crown Road Vehicle Park, Enfield, EN1 1TH.

### **How do I get a business permit?**

A maximum of one free vehicle-specific permit is available for businesses in the South Edmonton CPZ that can demonstrate a genuine operational need for a vehicle to be parked in the CPZ. Permits can be obtained [online](#).

Qualifying businesses must supply one of the following as proof of occupancy of an address in the CPZ, together with proof of vehicle ownership:

- An original item of current printed stationary showing the trading address within the CPZ and VAT registration number
- A current business rate demand and a London Borough of Enfield receipt of payment