

Support for children and young people with special educational needs in Enfield – our ‘Local Offer’

Hearing Support in Enfield

What our service does

We aim to improve the educational and life outcomes for deaf babies, children, and young people. We provide information, advice, and support regarding all aspects of deafness and educational management, including language and communication, listening equipment and social and emotional wellbeing.

We work closely with babies, children and young people, their families/carers, staff in educational settings and other key professionals in the NHS and Social Care.

Where the service is located and the areas it covers

The service covers both Haringey and Enfield Local Authorities. It offers visits to pre-school children and their families/carers in their home (or place of their choice), pre-school settings, primary, special, and secondary schools. All Haringey and Enfield deaf children and young people will have an allocated Qualified Teacher of the Deaf.

Who our service provides for

We provide advice and support to children and young people with a longstanding temporary conductive hearing loss which has been aided or any level of permanent sensorineural hearing loss. This can range from a mild to profound hearing loss in one or both ears.

How can a child or young person start using the service?

Referrals come to the service either through the Newborn Hearing Screening Programme, the Audiology Departments at St Ann’s Hospital, Great Ormond Street Hospital and The Royal National Ear Nose and Throat Hospital.

Referrals can be made via other professionals such as health visitors, GPs and school staff, with family/carer consent.

Parents can access advice or support by contacting the service directly:

Bharti Solanki – Sensory Support Manager

sensorysupport@haringey.gov.uk

Tel no: 07929781581

How decisions are made about eligibility for our service

The support we offer is determined by the national eligibility criteria which determines the frequency of visits for deaf children and young people. The level of support is reviewed and adjusted regularly in consultation with the Qualified Teacher of the Deaf, families/carers and other professionals.

How we communicate with service users and how they are involved in decision making/planning

We support children and their families/carers by attending various meetings such as Team Around the Child, educational planning, and annual review meetings. We offer professional advice towards an Education, Health and Care Plan (EHCP).

We have service leaflets and flyers which are available in hardcopy from the team or in the audiology departments.

We use questionnaires/surveys to obtain the views of parents and carers and to improve our service.

How accessible is our service?

Our service consists of Qualified Teachers of the Deaf and a Deaf Educational Instructor, whose first language is British Sign Language. The Qualified Teachers of the Deaf on the team have British Sign Language qualifications and we provide interpreters whenever needed.

Training our staff have had in supporting children and young people with special educational needs and disabilities

All advisory teachers have qualified teacher status and have an additional 'Teacher of the Deaf' qualification. All team members regularly update their knowledge and skills through continuous professional development.

Who should a service user contact if they want to raise a concern or complain?

A service user who wishes to raise a concern can contact us directly by telephone, email, and letter. If a parent prefers, they can ask the SENCO to contact us or arrange to meet with the Advisory Teacher of the Deaf when they are in the setting.

Bharti Solanki (Sensory Support Team Manager)

Email: sensorysupport@haringey.gov.uk

Tel: 07929781581

Sensory Support Team, Level 5, 48 Station Road Wood Green N22 7TY

Who a parent carer/young person can contact for further information

The allocated Qualified Teacher of the Deaf or

Bharti Solanki – Sensory Support Team Manager

Email: sensorysupport@haringey.gov.uk Tel no: 07929781581